

## Healthwatch Merton Workstreams Programme Report 2014/15

Workstream	Evidence	What We Do	How We Will Do It	Who Will be Involved	Next Step
<b>Locally Directed</b>					
GP Services	From our Workstream survey and listening events <i>*MCCG business plan this is as an area of improvement</i>	Research and mapping to identify improvement patients want to see across the borough	Piece of research and report	HWM team MVSC associate Patients Voluntary and community organisations	Workshops May – July 14  Report Published September 2014
Hospital: Inpatient/ Outpatient	From our Workstream survey and listening events	Engagement work to identify areas within this we should focus on <ul style="list-style-type: none"> <li>• 3 focused workshops</li> <li>• Develop work plan</li> <li>• Start Delivery of work plan</li> </ul>	Engagement and work plan development	HWM team Patients Voluntary and community organisations Public	Workshops May – July 14  Develop work plan September 2014  Start work October 2014 – March 2015
<b>Operational</b>					
Children and Young People	HWM work has been on adult Health and Social Care	Develop our Children and Young Participation and engagement plan	Work with Children and Young people Groups/ forums to develop and review our plan	HWM Manager Youth Partnership VCM young people Youth Parliament Young Advisors	April – July 2014. Then implement plan once agreed

<b>Top Down</b>					
Integration	Largest reform of health and social care in years	Watching brief on integration and BCF	Integration Reference group meeting 4 times a year and comprising of 8-10 people	HWM team 8-10 volunteers Integration Project Manager	April 2014 – March 2016
	Integration Plan and BCF Plan	Lead on patient public engagement	4 events to engage patients and public between April and September 2014  On-going information and communication using HWM channels and bulletins	HWM team Integration Project Manager Voluntary and community organisations Patients Service users Public Carers	April 2014 – September 2014
<b>Existing</b>					
Mental Health	Link Mental Health Report	Feed into commissioning and review implementation	1 event	HWM team Mental Health Users Volunteers	September 2014
	Mental Health Review Report				

**Healthwatch Merton**

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